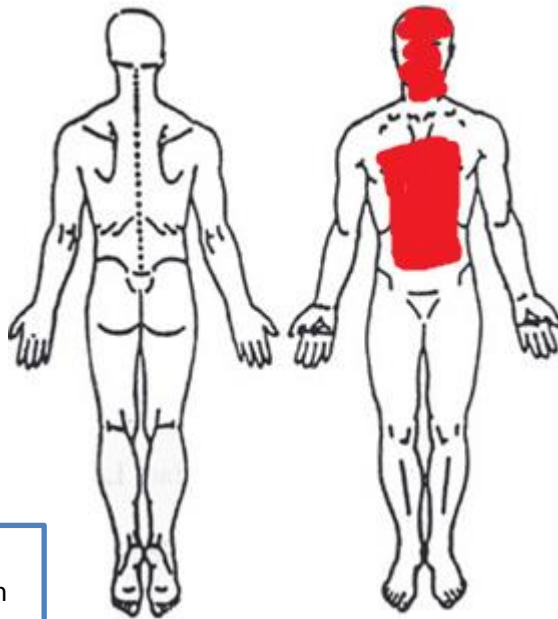


# APP Service Admin Flowchart

1) What are your symptom(s)/problem(s)/concern(s)?

If pain:  
2) Where is the pain?



APP:  
Aches and pains in  
any joints or muscles  
(MSK)

Not for APP:  
anything in red.

3) Is your pain getting  
better, worse or the same?

Better or the same:  
Book a Routine APP Appointment

Worse:  
Book an Urgent APP Appointment

Remember to ask the patient:

“Please come in 10 minutes earlier to complete a pre-assessment questionnaire. This is essential before you see the practitioner. Alternatively this can be emailed to you.”